# **DEPARTMENT OF THE NAVY**



U.S. NAVAL BASE GUAM PSC 455 BOX 152 FPO AP 96540-1000

> NAVBASEGUAMINST 11103.3A N93 17 Jan 2024

### NAVBASE GUAM INSTRUCTION 11103.3A

From: Commanding Officer, U.S. Naval Base Guam

Subj: ELIGIBILITY AND ASSIGNMENT OF MILITARY FAMILY HOUSING

Ref: (a) CNICINST M-11103.3

- (b) DoD 4165.63-M, DoD Housing Management Manual, of 28 Oct 2010
- (c) CNICINST 11103.12, Navy Housing and Intra-Station Moves, of 5 Jul 2012
- (d) JRMINST 7200.1D CH-1
- (e) DOD Financial Management Regulation 7000.14-R, Volume 7A, chapter 68
- (f) NAVBASEGUAMINST 11101.3D
- (g) SECNAVINST 5210.8F
- (h) NAVBASEGUAMINST 1755.1
- (i) MEMORANDUM, Military Family Housing Mandatory Assignment Policy

Encl: (1) Eligibility for Military Family Housing

- (2) Application Process
- (3) Mandatory Assignment to Military Family Housing
- (4) Relocation After Assignment to Military Family Housing
- 1. <u>Purpose</u>. To provide policy, guidance and requirements in the assignment and utilization of Military Family Housing (MFH) under U.S. Naval Base Guam (NBG). The intent of this instruction is to provide a single reference source discussing the major requirements of references (a) through (i), and to set forth MFH policy unique to NBG.
- 2. Cancellation. NAVBASEGUAMINST 11103.3.
- 3. <u>Scope</u>. Applies to all persons and organizations seeking assignment and/or using MFH or Overseas Housing Allowance (OHA) entitlements under the cognizance of the NBG Housing Authority (HA), located at the Housing Service Center (HSC).
- 4. Responsibilities. NBG is responsible for the military housing programs with broad authority to decide the best use of resources to provide access to housing for eligible personnel and their families. As such, Installation Commanding Officer (ICO) NBG is the HA for all housing matters.
- 5. <u>Policy</u>. Consistent with references (a) through (i), the housing program will be managed and administered to ensure maximum use of MFH at all times, at all geographic locations under the control of the HA. The measures of enclosures (1) through (4) and the following additional measures will be complied with:

- a. Prohibit discrimination based on race, color, religion, national origin, gender, sexual orientation, disability, or age.
- b. Ensure assignments are completed as quickly as possible to realize maximum benefit from utilization of MFH and to minimize costs attributable to change of occupancy.
- c. Provide information to applicants as requested concerning quarters' availability and estimated waiting times prior to and/or upon arrival.
- d. When deemed necessary by the HA for maintaining maximum occupancy, involuntary assignments to MFH may be directed, as provided for in reference (a).
- 6. Waivers. Waivers to housing program policy and requirements contained herein and higher echelon directives will normally not be granted. Waivers will only be considered for the most compelling mission essential or extreme hardship reasons and will never be granted solely to benefit an individual's billet title or rank. A hardship is a unique and unusual circumstance beyond the member's control that, in the HA's judgement, imposes an extraordinary burden on a member not normally encountered by other members of similar grade at the installation. Submission of a waiver request does not freeze or delay the progression of the standard housing assignment process. The following additional information is provided concerning waivers:
  - a. Waivers granted may not violate any provision of U.S. Law or Executive Order.
- b. Waiver requests must carry the endorsement of the requestor's Commanding Officer or Officer-in-Charge. Waiver requests will be addressed to/or in case of NBG via the Director, N93.
- c. Waivers submitted due to medical reasons will only be considered in the most exceptional circumstance(s). Request due to medical reasons must contain, as an enclosure, an endorsement signed by Commanding Officer, U.S. Naval Hospital Guam ("By direction" is not acceptable) that substantiates why the waiver request is medically warranted.
- d. Waiver requestors are strongly advised to not take any actions that presume waiver approval prior to receiving the waiver decision. This includes, but is not limited to, arranging an off-base rental property. Such action will be considered invalid if the waiver request is not granted. Requestors will be responsible for any consequences caused by his/her own actions including financial matters.
- e. All requests for exceptions to this instruction shall be made in writing to the HA for review via the member's chain of command, utilizing the guidelines established in reference (f).
- 7. Records Management. Records created as a result of this instruction, regardless of media and format, must be managed per Secretary of the Navy Manual 5210.1 of January 2012.
- 8. Review and Effective Date. Per OPNAVINST 5215.17A, N93 will review this instruction annually on the anniversary of its effective date to ensure applicability, currency and consistency with Federal, DoD, SECNAV and Navy Policy and statutory authority using OPNAV 5215/40.

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The instruction will expire ten years after effective date unless reissued or cancelled prior to the 10-year anniversary date, or an extension has been granted.

M. D. LUCKETT

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### **ELIGIBILITY FOR MILITARY FAMILY HOUSING**

### I. General Eligibility Policy

- a. Tour length. A member must have six months or more remaining on his/her current tour in NBG Area of Responsibility (AOR) at the time of application in order to be assigned MFH in Guam.
- b. <u>Family members</u>. Persons who are not bona fide family members will not be allowed to reside in MFH. Bona fide family members must have command sponsorship and reside with the sponsor for six consecutive months (180 days) or more per 365 day period. Divorced or legally separated members must have legal and physical custody of family members. The Housing Services Center (HSC) must be notified of any family members newly acquired due to marriage, birth or adoption.
  - c. Eligibility for MFH does not ensure availability of, or assignment to, MFH.

## 2. Eligibility Categories

- a. <u>Active duty service member</u>. Must be on Permanent Change of Station (PCS) orders with accompanying family members identified on their orders and authorized to relocate with member.
- b. <u>Single, pregnant active duty service member without dependents</u>. Upon a doctor's medical certification of the pregnancy, they are eligible to apply for MFH and may occupy MFH not earlier than the twenty-fourth (24<sup>th</sup>) week of pregnancy.
- c. Special needs. No person will be discriminated against because of special health or disability requirements. Applicants are responsible to provide the HA a minimum of 60-day notice of any special needs with a doctor's recommendation or a letter from the Exceptional Family Member coordinator at their last Permanent Duty Station (PDS). Should a physically handicapped-accessible MFH unit not be available, minor modifications to an existing MFH unit will be made. If a unit cannot be modified, or if it is determined by the HA to be cost prohibitive to meet the individual's needs, the HSC will assist in seeking appropriate off-base housing. This does not mean that the member can stop looking for their own accommodations.
- 3. <u>Bedroom eligibility</u>. This is determined by family composition under the following guidelines:

### a. By paygrade

- (1) Junior Enlisted (E-6 & junior) are eligible for two, three or four bedrooms.
- (2) Senior Enlisted (E-7 & senior) are eligible for three or four bedrooms.
- (3) Officers (O1-O5, W1-W5, O1E-O3E) are eligible for three or four bedrooms.

- (4) Senior Officers (O6) are eligible for four bedrooms.
- (5) Certain Senior Officers (O6) are eligible for assignment to Senior Officer Quarters (SOQ) at Flag Circle. If no SOQ is available, the member may voluntarily elect assignment to a regular four or three bedroom MFH unit or to reside on the economy and receive OHA if the occupancy rate for their bedroom category is greater than 90%. The following personnel are eligible for Senior Officer Quarters:
- All O6 Commanding Officers permanently assigned to NBG and its tenant commands, afloat or ashore (wearing Command at Sea or Command Ashore pin).
  - -Chief of Staff, Joint Region Marianas
  - -Commander, Coast Guard Forces Marianas
  - -Commander, Marine Corps Base Camp Blas

Assignment to SOQ is for the duration of the qualifying assignment only. Personnel who are no longer serving in a qualifying assignment must vacate SOQ within 30 days after their relief.

- b. <u>Selection to higher paygrade</u>. Members reporting in a selected status to a higher paygrade will be eligible for assignment to the bedroom category of their selected paygrade.
- c. <u>Expecting</u>. Should pregnancy occur while waiting for MFH assignment, sponsors may elect to transfer their names to the next higher bedroom wait list in their respective paygrade eligibility. Certification of pregnancy from a doctor must be submitted to the HSC in all cases involving pregnancy in order to be placed on the appropriate bedroom Wait List.
- d. Fewer bedrooms option. Members may apply for MFH with fewer bedrooms than their eligibility minimum. The HSC will take into consideration family composition to ensure minimum standards can be met prior to approving. Members will sign an acknowledgement that they are voluntarily accepting lesser bedroom accommodations, and that they will not be allowed to relocate at a later date unless there is an increase in bona fide family members. Members shall be afforded the opportunity to view an example unit in the lesser bedroom category to ensure the smaller unit will meet their needs before making this decision; this does not guarantee assignment to that particular unit or a unit of the same floorplan. Approval of fewer bedrooms shall be governed by the following if MFH is unavailable in bedroom category:
  - (1) No more than two persons share a bedroom.
  - (2) Two children of different gender may share a bedroom if under 6 years of age.
- (3) Dependent parents will be assigned one bedroom per couple if married, and separate bedrooms if not married.

- (4) Cases not identified under these conditions will require approval from the HA as described in reference (f).
- 3. <u>Housing Areas</u>: Different housing areas onboard NBG are available for assignment to personnel based on paygrade as follows:

Flag Circle Apra View Lockwood Terrace North Tipalao Harbor View/Bay View

Senior Officers Quarters (O6 and above)
Officers and Senior Enlisted (E8 and above)

All Officers and Enlisted
All Officers and Enlisted

Junior Enlisted (E6 and below)

## **APPLICATION PROCESS**

- 1. <u>Application for MFH</u>. Application for MFH (DD Form 1746) may be submitted by mail, fax, e-mail, Housing Early Assistance Tool, or in person to the HSC at any time following receipt of PCS orders to Guam. Application packages must include all components listed below:
  - a. Military member's application package:
    - (1) DD Form 1746 (application for assignment to housing).
    - (2) PCS orders (with reporting endorsement).
    - (3) Dependency Application/Record of Emergency Data (Page 2).
    - (4) Command sponsorship approval letter (if applicable).
    - (5) Detaching endorsement from last Permanent Duty Station (PDS).
    - (6) Tour Election (Page 13).
    - (7) Flight itinerary for member and dependents.
- 2. <u>Effective Date of Application (Control Date)</u>. The control date is when MFH eligibility became effective and is used for determination of a military member's position on the Wait List. The control date will be established when the member (or spouse with Power of Attorney (POA)) has turned in all required documents and the HSC has verified the application package.
- a. <u>PCS</u>. The control date will normally be the date of detachment from the last PDS. For members reporting from an involuntary unaccompanied PCS tour, the control date will be the date of detachment from the last accompanied PCS tour. For members without a previous PDS, the control date will be no earlier than the service member's enlistment date. Military personnel, or spouses with POA, must attend the first mandatory bi-weekly Area Orientation Brief (AOB) sponsored by Fleet and Family Support Center (FFSC) after their arrival on-island. Those arriving in weeks where AOB is not conducted must attend the off-week housing brief at the HSC. Failure to attend the first scheduled housing brief after arrival will revert the control date to the actual date of attending the housing brief.
- b. <u>Commissioning of Enlisted Personnel</u>. For those members already residing in MFH, the control date will be the date of commissioning, provided application is submitted no later than 30 calendar days following commissioning. Otherwise, the control date will be the date the new application is accepted by the HSC. Enlisted members selected for commissioning will not be authorized assignment to Officer quarters until commissioned.
- c. <u>Homeport change</u>. For members assigned to units changing homeport, the control date will be the date of promulgation on the Chief of Naval Operations (CNO) message for "Change

in Homeport" certificates. To qualify for this control date, the MFH application must be submitted no later than 30 calendar days following the unit's homeport change arrival in Guam.

- d. Members reporting to deployed units. Application may be submitted by mail, fax, email, or in person by a designated representative with POA. The application should be annotated to reflect the unit is deployed. Members should report to the HSC at the earliest possible opportunity but not later than 30 days of return from deployment in order to receive the earliest control date.
- e. Deferments. Deferments are not authorized after an offer of MFH. An applicant may defer <u>once</u> while awaiting an offer of MFH by providing a specific date, not to exceed one year in the future, at which whey will be able to accept MFH. Deferments can be requested for such reasons as civilian lease commitments, deployment, family not in area, or other reasons that may constitute a hardship, and must be reviewed and approved by the HA. Those who elect to defer will be placed on the inactive list. Upon re-activation, applicants will be moved from the inactive list to the appropriate wait list for their rank and bedroom eligibility. If such placement would impact the freeze zone, the applicant will be adjusted to just below the freeze zone.
- 3. Wait Lists. All Family Housing customers will be placed on the corresponding wait list for the size house for which they are eligible to be assigned, based on rank and family composition of bona fide dependents, as specified in reference (a).
  - a. Categories. The following wait lists will be established by the HA by bedroom eligibility:
    - (1) 2 bedrooms: Junior Enlisted (E1 E6).
    - (2) 3 bedrooms: Junior/Senior Enlisted (E1-E9) and Officers (O1-O5, W1-W5, O1E-O3E).
- (3) 4 bedrooms: Senior Officers (O6); Junior/Senior Enlisted (E1-E7) and Senior Enlisted/Officers (E8-E9, O1-O5, W1-W5, O1E-O3E).
  - (4) Flag Circle SOQ: Senior Officers (O6) listed in Enclosure (1), paragraph 3.a.(5).
- b. <u>Priority</u>. Wait lists will be established based on the applicant's priority, per reference (a), and control date.
- (1) When military members of equal rank apply with the same Control Date, the applicant with the earlier date of rank will take precedence for wait list purposes over the other. If dates of rank are the same, then precedence will be given to the member with the earliest active duty service date.
- (2) <u>Freeze Zone</u>. Intended to prevent a MFH applicant near the top of the wait list from being continually displaced on the list due to the arrivals of other members with higher priority or earlier control dates. Freeze zone is the top ten percent of a wait list and will not be altered by new arrivals regardless of rank or position. If a newly arriving member's priority or control date would place them inside the freeze zone, they will be placed just below the freeze zone. When,

as determined by the Housing Director, it is anticipated that assignment to MFH for personnel on the wait list is scheduled to occur within 14 days, the Housing Director may extend the freeze zone beyond the top 10 percent to include such personnel.

(3) Key and Essential Personnel. Members assigned to positions designated by the HA in reference (f) with accompanied family members will be offered MFH meeting their bedroom eligibility or placed on the corresponding wait list if MFH is not available. Identification in reference (f) does not equate to mandatory assignment to MFH, and as such members may voluntarily opt out to seek off-base housing, if the bedroom category occupancy rate is greater than or equal to 90%. In such cases, members must be certain that their chain of command will support their decision to not reside in MFH. If such a voluntary election is made, the member's housing assignment will be considered complete when the off-base lease is approved by the HSC, without opportunity to reapply for MFH later with "Key and Essential Personnel" priority.

# 4. Advanced or Delayed Arrival of Dependents.

- a. A spouse may be assigned MFH in advance of the active-duty member only with a complete MFH application <u>plus advance dependent travel approval from OPNAV N130</u>. The message from OPNAV N130 must clearly state that advance travel of dependents and station allowance based on new PDS (Naval Base Guam) is authorized for the member's dependents. Command sponsorship of dependents must have been submitted and the spouse must have a POA to accept housing on behalf of the member. A spouse with POA can represent the member during the MFH process. MFH unit type descriptions are available on the HSC web page for Naval Base Guam for viewing to assist applicants <a href="https://ffr.cnic.navy.mil/Navy-Housing/Community-Housing/#oconus">https://ffr.cnic.navy.mil/Navy-Housing/Community-Housing/#oconus</a>.
- b. MFH will be assigned to applicants only when family members will arrive within 45 days of taking possession of MFH. Applicants with families on delayed travel will be placed on the inactive list. Once documentation is provide to confirm family arrival within 45 calendar days, application will be reactivated and applicants will be moved from the inactive list to the appropriate wait list for their rank and bedroom eligibility. If placement impact the freeze zone, the applicant will be adjusted to just below the freeze zone. A copy of the flight itinerary for the family member(s) will be required for verification purposes.

### MANDATORY ASSIGNMENT TO MILITARY FAMILY HOUSING

## 1. Mandatory Assignment Process.

- a. <u>Initial check-in</u>. Military members eligible for MFH must attend the first mandatory biweekly AOB sponsored by FFSC after their arrival on-island per reference (i). Those arriving in weeks where AOB is not conducted must attend the off-week housing brief at the HSC. After attending the housing brief, members will then report to the HSC via e-mail, phone call, or in person within two (2) business days. Members can submit an application for MFH at this time if not done before. During this check-in appointment, the HSC will verify the completion of all housing application paperwork, and determine the current occupancy rate of assignable units in the military member's bedroom category. If this occupancy rate is less than or equal to 90%, the military member will be assigned to MFH. Mandatory MFH assignments will be conducted using the procedures outlined in references (a) and (d).
- b. Requests for exceptions. Requests for exceptions to the mandatory MFH assignment policy shall be made using the normal waiver process outlined in reference (a) and must be submitted to HSC with endorsement from the requestor's Commanding Officer or Officer-in-Charge no later than 48 hours after the member's initial check-in with the HSC. Military members will retain Temporary Lodging Allowance (TLA) eligibility while such waiver requests are reviewed. Requestors are strongly advised to not take any actions that presume approval prior to receiving the decision. This includes, but is not limited to, arranging an off-base rental property. Requestors will be responsible for any consequences caused by their own actions, including financial liabilities.
- c. <u>Decline</u>. Declining mandatory assignment to MFH by either failing to select a unit, when two or more valid MFH units are offered, or by declining a second valid single MFH offer, will result in loss of eligibility to receive Overseas Housing Allowance (OHA) and Move In-Housing Allowance (MIHA) entitlements for off base housing for the duration of their tour. TLA will terminate on the date which mandatory assignment to MFH is declined. All members are entitled to be offered up to two valid and ready MFH units. If the initial MFH offer includes two or more valid MFH units to select from, the member must select from one of those offered. If the initial MFH offer only includes a single valid MFH unit, the member may decline the offer one time only without impacting their wait list position and eligibility for MFH.
- d. Occupancy Rate. When the occupancy rate of assignable units in the service member's bedroom category is greater than 90%, members wishing to reside off-base will be offered up to three (3) business days to make the decision to seek off-base housing or continue the MFH assignment.
- (1) If a member has lived in their current MFH unit for a minimum of one year and has at least one year remaining on their current tour, the member may submit a request to relocate off-base using the normal waiver process outlined in reference (a). If approved, relocation will be at the member's expense and the member will no longer be eligible to apply to MFH for the remainder of their tour.

- (2) <u>Available MFH unit preference submission</u>. Family Housing customers will have their desired housing location/neighborhood (e.g. Lockwood Terrace, Apra View, etc.) preferences recorded in eMH for consideration. Placement in the desired housing location is not guaranteed, as Family Housing assignment is based solely on inventory availability.
- e. MFH offer and acceptance. Family Housing customers will be offered MFH units for which they qualify based on rank and family composition. When one or more units are ready for occupancy at least two (2) units will be offered. This will include various types and locations if available, but does not assure a desired type or location will be available to choose from. Location (neighborhood) is not a consideration when making an offer. MFH will only be offered to a Family Housing customer when that unit has successfully completed Change of Occupancy Maintenance (COM) and Ready Completion Date (RCD) inspection, indicating that the house is ready to move in. The offer will be accepted or declined in writing within 48 hours.
- f. <u>Voluntary Assignment</u>, No MFH available. For personnel who are not directed to MFH under mandatory assignment, but still desire to reside in MFH, if no MFH units were available in the member's category, then the member will remain on the wait list and be authorized to move off-base using OHA. Members who, due to such initial unavailability, secure and/or move into off-base housing, will be offered one opportunity for accepting MFH when an MFH in their category becomes available. In this case, if the MFH offer is declined, the member will be committed to continue with off-base housing, with OHA authorized. The member will be removed from all wait lists and forfeit MFH eligibility.

#### g. Waitlist Management.

- (1) To ensure process transparency, the HSC shall routinely publish a housing waitlist in accordance with reference (a) on a weekly basis; the waitlist shall be made available at the Area Orientation Brief and the Family Housing official bulletin boards at Building 3190. To protect sensitive information, customers will be provided an identification (ID) tracker number sequenced by bedroom entitlement; 2 bedroom = 2000 series, 3 bedroom = 3000 series, 4 bedroom = 4000 series. This ID tracker is for customers to check their position on the waitlist until an assignment is made and does not determine position on the waitlist. Customers may also contact the HSC directly for status by providing their tracker ID.
- (2) Applicants are responsible for keeping their contact information up-to-date with the HSC. If the HSC is unable to contact a member on a wait list within <u>48</u> hours to offer MFH using the contact information provided, the applicant will be bypassed and the next applicant on the respective wait list will be offered MFH.
- h. <u>Fewer Bedrooms Option</u>. If no MFH is available in their category, members may voluntarily request in writing to be placed on a wait list with fewer bedrooms than they are eligible. However, family composition must be able to adhere to the minimum bedroom provisions per reference (a) for the smaller unit.
- 2. <u>TLA Process</u>. In accordance with references (d) and (e), TLA entitlements should not exceed 60 days. Family housing customers who are authorized to receive TLA are required to

aggressively seek to occupy MFH or off-base housing as soon as possible upon arrival. Customers on the wait list for MFH must actively pursue off-base housing, per this instruction.

- a. TLA will terminate no later than three (3) business days after accepting adequate MFH or HSC approval of an off-base house lease using OHA, to allow for delivery of loaner furniture or household goods shipment. At that point, they are considered adequately housed.
- b. Per references (d) and (e), TLA ends if Outside the Contiguous United States (OCONUS) TLA Authority determines that TLA is no longer necessary due to the following reasons:
  - (1) There are no excess costs,
  - (2) The Service Member failed to accept adequate permanent Government quarters; or
- (3) The Service Member stopped diligently searching for permanent private-sector housing.
- c. In order for TLA to continue, service members must actively seek at least five community housing options per 10 day TLA period. Evidence of their search must be documented on the Housing Referral Record (HRR) form and provided to the HSC when filing their TLA claim. The Housing Director and the CO's appointed official have been delegated the authority to certify payment of arrival TLA for the first sixty (60) days for members reporting to PDS per reference (d).
- d. A review of effort to find permanent housing will be assessed at the end of the first period of 10 days. If the service member's efforts appear deficient, the HSC will remind the service member of his/her responsibilities (e.g. acceptance of available housing unit or encouraged to seek a month-to-month rental arrangement in private-sector housing). A service member who does not comply, without an acceptable reason, will lose authorization for TLA.

## RELOCATION AFTER ASSIGNMENT TO MILITARY FAMILY HOUSING

## 1. Authorized reasons for relocation from MFH to another MFH.

- a. Change in family composition increasing bedroom eligibility. Relocation is at member's expense. Relocation is only allowed to a MFH with more bedrooms, and only one offer will be made. Member can decline relocation. Declining a relocation offer to a MFH unit with more bedrooms, regardless of type and location, will be considered as completing the relocation process with no further relocation prospects.
- b. <u>Commissioning from Enlisted to Officer when occupying a two-bedroom unit</u>. Relocation is at member's expense. Dislocation allowance is not payable. Promotions from Enlisted to Officer will authorize relocation. Member can decline relocation. Relocation occurs after commissioning.
- c. <u>Promotion from Junior Enlisted to Senior Enlisted when occupying a two-bedroom unit.</u> Relocation is at member's expense. Dislocation allowance is not payable. Relocation is NOT authorized as a Government directed move. Member can decline relocation. Relocation occurs after promotion.
- d. <u>Government directed</u>. Relocation is at Government expense. The HA can direct relocations due to un-inhabitability of the MFH due to fire, flood or other catastrophe; or due to repairs requiring the MFH unit to be empty; or due to safety/health related problems validated by the HSC Housing Inspector or U.S. Naval Hospital Guam Preventive Medicine Department.

#### 2. Terms for Relocation.

- a. <u>Eligibility</u>. Members must have at least one year or more remaining on their current tour on Guam at the time of relocation. Receipt of new PCS orders to another command serviced by the HSC will not authorize relocation from one MFH unit to other MFH unit.
- (1) If member has lived in their current MFH unit for a minimum of one year and has at least one year remaining on their current tour, the member may submit a request to relocate off-base using the normal waiver process outlined in this instruction. If approved, relocation will be at the member's expense and the member will no longer be eligible to apply to MFH for the remainder of their tour.
- (2) Relocation from Off-Base to MFH: Receipt of a new set of PCS orders to another Command serviced by the HSC will authorize relocation from off-base to MFH at the member's expense, with no further opportunity to move back off-base. Reapplication to MFH will be accepted when the member reports to other command and will be processed in the same manner as new arrivals per this instruction.
- (3) Personnel will normally be provided a minimum of 30 days advance notice of availability to allow time for relocation planning.

- b. Moving Timeline. Members will not be issued keys to the MFH they are moving into until one business day prior to the actual date of assignment.
- (1) Members will normally be authorized three calendar days to move from one MFH unit to another, but may be granted extensions by the Housing Director.
- (2) If there is no MFH unit available in the member's category at the time of application for relocation, while waiting for a MFH unit to become available, the member will be authorized to live off-base with OHA, or may remain in their currently assigned MFH unit if desired.
- c. <u>Funded Intra-Station Move</u>. This is when local transportation of a member's household goods (HHG) coincides with moving between two dwellings, is at government expense. Funded Intra-Station Move is NOT authorized to accommodate a member's personal problems, convenience, or morale, and will only be authorized under the following circumstances:
- (1) When a member on the wait list accepts a MFH unit while living off-base. Note: This does not include members who become eligible for MFH after reporting onboard (i.e. marriage).
  - (2) When a member is ordered to a position for which there are Billeted Quarters.
  - (3) When directed by the HA due to inhabitability of the MFH.
- (4) When a household is required to vacate MFH and move off-base in the event of the death of the sponsor or sole accompanied family member.
- d. <u>Termination of Off-Base Allowances</u>. OHA for military members will be terminated on the day prior to the effective date of occupancy to MFH.
- (1) Effective date of occupancy to MFH is defined as when the following two conditions are met: the MFH is assigned and available for occupancy as determined by the HSC; and the sponsor or designated representative (with POA) has possession of the keys. Actions by the sponsor or designated representative which delays effective occupancy of MFH may result in an OHA termination date being set as the date the above conditions could have been met in the absence of interference.
- (2) For any specific housing inquiries from a family housing customer, the family housing representative will direct customers to this instruction.
- 3. Monthly Report. The Family Housing Management Specialist will provide a monthly report to the CO and the Housing Director that reports the following:
  - a. Officer and Enlisted Waiting Lists.
  - b. Family Housing Inventory Status.
  - c. Family Housing Occupancy Rate by Area and Bedroom Category.

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- d. Civilian Occupancy Rate.
- e. Number of Family Houses Occupied by size and location.
- f. Number of Family Houses Vacant and Ready for assignment by size and location.
- g. Number of Family Houses Vacant and anticipated to be ready for assignment within the next two weeks by size and location.